## **QSE Commitment**

The operation and continuous improvement of BALSAN are based on the respect and promotion of our values. The company has long been committed to Quality, Safety and the **Environment** because these are major strategic issues. our integrated management system, the leadership is determined to make sustainable progress regarding:

- The satisfaction of our customers and key partners
- Safety and ethics in our businesses
- The environmental and regulatory responsibility of our products and factories
- The quality and know-how of our teams
- Creativity and customization

Everyone, at all levels, in the exercise of their functions, must be aware of their part and their responsibility in achieving our common objectives.

I am personally committed and ask all employees to contribute energetically to the continuous improvement of our QSE performance.

**Christophe POUILLE** President Christophe POUIUE \_56383B88C5274B3...

At Arthon, 12th may 2022

- Measure and improve the customer experience

- Optimize our management of special cases
  - Reduce scrap rate

SECURIT - Develop our safety

2022

- Apply and make apply safety instructions
- Avoid accidents at work

culture

- Improve the working conditions of employees

OUR

- Reduce our carbon footprint
- Increase the proportion of recycled or biosourced materials in our products
- ENLIPONNENT - Optimize our energy consumption
  - Increase the material recovery of our waste

- Improve the service

**TARGETS**